



# COVID-19: ALI Sales & Administrative Staff Suspended until May 11<sup>th</sup>

Updated: March 24<sup>th</sup>, 2020

We hope this message finds you in good health and somewhere safe. First, we would like to thank you for your understanding, cooperation and support since we announced on Friday March 20<sup>th</sup> the suspension of all ALI classes and programs until the May 25<sup>th</sup>, 2020 session.

When we first posted the announcement, the most recent count of confirmed cases in Quebec was only 121 and as of right now it is over 1,000. The Quebec government as a result is now requiring that all non-essential businesses close their premises until at least April 13<sup>th</sup> and the city is ordering everyone to stay home.

As these numbers and government actions should show, this is very serious and why we decided to take prompt action suspending services and actively encouraging as many students as possible to go home.

As the situation continues to intensify, so does the required action, and therefore ALI is officially putting its sales and administrative staffs on temporary layoff as of end of day Friday March 27<sup>th</sup> until May 11<sup>th</sup>, 2020. This decision did not come lightly and was made with ALI staff health and safety and the longevity of the company in mind, as we try to navigate these unprecedented and very difficult times.

Please note that this suspension of services includes our Accommodation Program as well as our Pathway Program. These departments are actively in contact with students, families, college/university partners, and agents to make sure everything is in place regarding any registrations impacted by this temporary campus closure.

For any immediate required assistance during the closure, please write to [information@studymontreal.com](mailto:information@studymontreal.com). All messages sent to this account will be monitored throughout our temporary campus closure. Please note, however, that response times will be significantly delayed and that communication may be limited to English and French.

We know it hasn't been an easy few weeks, but we remain hopeful that we are taking the precautionary steps necessary for us to stop the spread of COVID-19 and for all of us to come out of this safe and healthy.

We would like to take this opportunity to thank you for your patience, cooperation and understanding during this extremely difficult time.

Please stay safe, stay home if you can and wash your hands.

Sincerely,

ALI