



March 15th, 2020

Dear agents,

Our social responsibility and top concern is for the safety and health of the students, teachers, staff and overall community.

We have been closely and rigorously monitoring the official communications of the competent authorities of Canada and the recommendations of the WHO regarding the evolution of the disease COVID-19 (Coronavirus).

Given the spread of the COVID-19 (coronavirus), and in compliance the PREVENTIVE measures implemented by the government of Canada and the government of Quebec, we inform that:

None of our schools has presented any cases of the COVID-19, in an effort to contribute to minimizing the contagious stage and the community transmission, we have taken the following steps.

- As of March 16th, our schools will cancel all classes and activities until March 30th.
- All students currently living in one of our host families or partner residences will be able to continue using their services as per their contract.

This unfamiliar situation is evolving rapidly. We understand that it has been a very stressful period and that it has generated concerns and questions from current and future students.

Please rest assured that we are taking this matter very seriously as we try to cope with it to the best of our abilities

We understand that students and parents have many questions and inquiries pertaining this situation. Our school is currently assessing the situation and will update you next week regarding the additional measures that will be taken.

For more information, please refer to the following resources:

Quebec Public Health
<https://www.quebec.ca/en/health/health-issues/a-z/2019-coronavirus/>

World Health Organization updates on the virus
<https://www.who.int/emergencies/diseases/novel-coronavirus-2019>

Government of Canada updates on the virus
<https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection.html>

Travel Advice and Advisories
<https://travel.gc.ca/travelling/advisories>

Languages Canada
<https://www.languagescanada.ca/en/coronavirus>

We remain dedicated to providing updates and sharing more details as they become available.

Please keep checking our Facebook page for any important updates

Each and every one of us is equally responsible for limiting this contagious virus we are confronting. It is important to exercise precaution while also keeping calm.

We would like to take this opportunity to thank you for your patience, cooperation and understanding during this difficult time.

Feel free to reach out to any of our staff members for support should you need it.

Please stay safe and wash your hands!

Your Quebec partners

